

GENERAL ASSEMBLY OF NORTH CAROLINA  
SESSION 2021

FILED SENATE  
Apr 1, 2021  
S.B. 463  
PRINCIPAL CLERK

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SENATE BILL DRS55030-LUa-49C

Short Title: Deploy Child Welfare & Aging Component/NCFAST. (Public)

Sponsors: Senators Krawiec, Burgin, and Perry (Primary Sponsors).

Referred to:

1 A BILL TO BE ENTITLED  
2 AN ACT AUTHORIZING THE NORTH CAROLINA DEPARTMENT OF HEALTH AND  
3 HUMAN SERVICES TO BEGIN DEPLOYMENT OF THE NORTH CAROLINA  
4 FAMILIES ACCESSING SERVICES THROUGH TECHNOLOGY (NC FAST) CASE  
5 MANAGEMENT FUNCTIONALITY FOR THE CHILD WELFARE SYSTEM AND  
6 AGING AND ADULT SERVICES' PROGRAMS AND APPROPRIATING FUNDS FOR  
7 THAT PURPOSE.

8 The General Assembly of North Carolina enacts:

9 SECTION 1.(a) The Department of Health and Human Services (Department),  
10 Division of Social Services (Division), shall begin deployment of the North Carolina Families  
11 Accessing Services through Technology (NC FAST) system as it relates to case management  
12 functionality for the child welfare system and aging and adult services' programs. The Division  
13 shall deploy the child welfare case management component of the NC FAST system statewide  
14 before July 1, 2022, as recommended in the Department of Health and Human Services' "Child  
15 Welfare Request for Information and Child Welfare Case Management Legislative Report" dated  
16 September 14, 2020, and the Program Evaluation Division's Report, "NC FAST Child Welfare  
17 Case Management Software Demonstrates Adequate Functionality but Poor Usability," dated  
18 June 12, 2020.

19 SECTION 1.(b) The Division shall enter into a contract to augment and enhance the  
20 child welfare case management component of the NC FAST system before August 1, 2021. The  
21 contract shall align with the recommendations developed by the Executive Advisory Committee  
22 within the Department, with favorable consideration given to software currently deployed by  
23 county departments of social services.

24 SECTION 1.(c) This section is effective when it becomes law.

25 SECTION 2. There is appropriated from the General Fund to the Department of  
26 Health and Human Services, Division of Social Services, the sum of seventeen million two  
27 hundred sixty-two thousand eight hundred eighty-two dollars (\$17,262,882) in nonrecurring  
28 funds for the 2021-2022 fiscal year to implement the provisions of Section 1 of this act.

29 SECTION 3. Except as otherwise provided, this act becomes effective July 1, 2021.



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