GENERAL ASSEMBLY OF NORTH CAROLINA **SESSION 2003**

S \mathbf{D} **SENATE DRS75010-LTqq-1** (1/14)

	Short Title:	Regulate Professional Employer Organization. (Public)	
	Sponsors:	Senators Bingham and Rand.	
	Referred to:		
1	1.N. 1.OTT	A BILL TO BE ENTITLED	
2 3		TO REQUIRE LICENSURE OF PROFESSIONAL EMPLOYER IZATIONS.	
4 5	The General Assembly of North Carolina enacts: SECTION 1. Article 89 of Chapter 58 of the General Statutes is rewritten to		
6	read:	ECTION 1. Article 89 of Chapter 38 of the General Statutes is fewfitten to	
7	read.	"Article 89.	
8		"North Carolina Professional Employer Organization Act.	
9		"Part 1. In General.	
10	"§ 58-89-1.		
11		cle shall be known and may be cited as the "North Carolina Professional	
12	Employer Organization Act".		
13	"§ 58-89-5. Definitions.		
14	In this A	<u>rticle:</u>	
15	<u>(1</u>		
16	<u>(2</u>	"Assigned employee" means an employee who is performing services	
17		for a client company under a contract between a licensee and a client	
18		company in which employment responsibilities are shared. "Assigned	
19		employee" does not include an employee hired to support or	
20		supplement a client company's workforce in a special work situation,	
21		including:	
22		a. An employee absence.	
23		b. A temporary skill shortage.	
24		c. A seasonal workload.d. A special assignment or project.	
25	/2		
26	<u>(3</u>	"Client company" means a person that contracts with a licensee and is	

assigned employees by the licensee under that contract.

- "Control", including the terms "controlling", "controlled by", and
 "under common control with" have the same meanings as in G.S.

 58-19-5(2).

 "Employee leasing services" means an arrangement by which employees of a licensee are assigned to work at a client company and
 - employees of a licensee are assigned to work at a client company and in which employment responsibilities are in fact shared by the licensee and the client company in accordance with G.S. 58-89-100, the employee's assignment is intended to be of a long-term or continuing nature, rather than temporary or seasonal in nature, and a majority of the workforce at a client company work site or a majority of the personnel of a specialized group within that workforce consists of assigned employees of the licensee. "Employee leasing services" does not include services that provide temporary employees or independent contractors, personnel placement services, managed services, payroll services that do not involve employee staffing or leasing, or similar groups that do not meet the requirements of this subdivision.
 - (6) "GAAP financial statement" has the same meaning as in G.S. 58-47-60(7).
 - (7) "Hazardous financial condition" has the same meaning as in G.S. 58-47-60(9).
 - (8) "Licensee" means a person licensed under this Article to provide employee leasing services. The term includes a professional employer organization group licensed under G.S. 58-89-35.
 - (9) "Managed services" means services provided by an organization that is the sole employer of employees whom it supplies to staff and manage a specific portion of a company's workforce or a specific facility within a company on an ongoing basis. The managed services organization has responsibility for ensuring the capabilities and skills of the employees it supplies or provides, for all employer functions, for supervisory responsibility over the employees, and for management accountability of the facility or function.
 - (10) "Person" has the same meaning as in G.S. 58-1-5(9).
 - "Personnel placement service" means a service that offers job placement services in which the personnel placement service organization assists persons interested in finding a job with companies that are seeking employees. Companies that hire persons through a personnel placement service are the sole employers of the persons hired, and the personnel placement service does not have any responsibility as an employer.
 - "Professional employer organization" means a person that offers employee leasing services and includes "staff leasing services companies", "employee leasing companies", "staff leasing companies", and "administrative employers" who offer or propose to offer employee leasing services in this State.

1	<u>(13)</u>	"Professional employer organization group" means a combination of
2		professional employer organizations that operates under a group
3		license issued under this Article.
4	<u>(14)</u>	"Temporary employees" means persons employed under an
5		arrangement by which an organization hires its own employees and
6		assigns them to a client company to support or supplement the client's
7		workforce in a special work situation, including:
8		<u>a.</u> An employee absence;
9		<u>b.</u> <u>A temporary skill shortage;</u>
10		<u>c.</u> <u>A seasonal workload; or</u>
11		d. A special assignment or project.
12	" <u>§ 58-89-10.</u>	North Carolina Professional Employer Organization Advisory
13	<u>Coun</u>	<u>ıcil.</u>
14	(a) There	e is created the North Carolina Professional Employer Organization
15	Advisory Cour	ncil to advise, consult with, and make recommendations to the
16	Commissioner of	on the regulation of professional employer organizations, as requested by
17	the Commission	ner. The Council shall consist of eight members as follows:
18	<u>(1)</u>	The Commissioner of Insurance or the Commissioner's designee, ex
19		officio.
20	<u>(2)</u>	The Commissioner of Labor or the Commissioner's designee, ex
21		officio.
22	<u>(3)</u>	The Chair of the North Carolina Industrial Commission or the Chair's
23		designee, ex officio.
24	<u>(4)</u>	Two members appointed by the Governor, from a list of five persons
25		recommended by the North Carolina Industrial Commission.
26	<u>(5)</u>	One member appointed by the Governor who is not involved directly
27		or indirectly with the employee leasing services industry.
28	<u>(6)</u>	One member of the General Assembly, appointed by the General
29		Assembly in accordance with G.S. 120-121, upon the recommendation
30		of the President Pro Tempore of the Senate.
31	<u>(7)</u>	One member of the General Assembly, appointed by the General
32		Assembly in accordance with G.S. 120-121, upon the recommendation
33		of the Speaker of the House of Representatives.
34		gin January 1, 2004.
35		than the initial members of the Council, members of the Council shall
36	•	r terms. Initial members of the Council shall serve staggered terms as
37	<u>follows:</u>	
38	<u>(1)</u>	One member appointed by the Governor from the list recommended by
39		the North Carolina Industrial Commission and the member appointed
40		by the General Assembly upon the recommendation of the President
41		Pro Tempore of the Senate shall serve terms of three years.
42	<u>(2)</u>	One member appointed by the Governor from the list recommended by
12		the North Carolina Industrial Commission and the member appointed

- by the General Assembly upon the recommendation of the Speaker of the House of Representatives shall serve terms of two years.
 - (3) The member appointed by the Governor who is not directly or indirectly involved in the employee leasing services industry shall serve a term of one year.
 - (c) The Commissioner of Insurance shall serve as chair of the Council and shall call all meetings of the Council.
 - (d) The Governor may remove any member of the Council appointed by the Governor for misconduct, incompetence, or neglect of duty. The General Assembly may remove any member appointed by it for the same reasons. The appointing authority making the original appointment shall appoint successors.
 - (e) All vacancies occurring on the Council shall be filled, for the unexpired term, by the appointing authority making the original appointment. Vacancies in appointments made by the General Assembly shall be filled in accordance with G.S. 120-122.
 - (f) The Department of Insurance shall furnish the Council with meeting space and clerical and other services required by the Council to conduct its business.
 - (g) If the Council determines that consultation with the employee leasing services industry is necessary for the full and accurate deliberation of an issue, the Council shall consult with representatives from the employee leasing services accordingly.
 - (h) The members of the Council shall not receive compensation or per diem for their service on the Council.

"§ 58-89-15. Rules.

- (a) The Commissioner may adopt rules necessary to implement, administer, and enforce the provisions of this Article.
- (b) Each licensee is subject to this Article and to the rules adopted by the Commissioner.
- (c) Nothing in this Article preempts the existing statutory or rule-making authority of any other State agency or entity to regulate employee leasing services in a manner consistent with the statutory authority of that State agency or entity.

"§ 58-89-20. Interagency cooperation.

A State agency, in performing duties under other law that affects the regulation of employee leasing services, shall cooperate with the Commissioner as necessary to implement, administer, and enforce this Article.

"§ 58-89-25. Effect of other law on client companies and assigned employees.

- (a) This Article does not exempt a client company of a licensee, or any assigned employee, from any other license requirements imposed under local, State, or federal law.
- (b) An employee who is licensed, registered, or certified under law and who is assigned to a client company is considered to be an employee of the client company for the purpose of that license, registration, or certification.
- 42 (c) A licensee is not engaged in the unauthorized practice of an occupation, trade, 43 or profession that is licensed, certified, or otherwise regulated by a State agency or other

political subdivision of the State, including a county or city, by entering into an employee leasing services agreement with a client company and assigned employees.

- (d) With respect to a bid, contract, purchase order, program, or agreement entered into with the State or a political subdivision of the State, or State program or benefit otherwise available to a client company, a client company's status, certification, or qualification pursuant to the bid, contract, benefit, program, agreement, or State program shall not be affected because the client company has entered into an agreement with a licensee or utilizes the services of a licensee.
- (e) Nothing in this Article or in any employee leasing services contract shall affect, modify, or amend any collective bargaining agreement or the rights or obligations of any client company, professional employer organization, or any assigned employee under the National Labor Relations Act, 29 U.S.C. § 151, et seq.

"§ 58-89-30. Other provisions of this Chapter.

<u>G.S.</u> 58-2-45, 58-2-50, 58-2-55, 58-2-60, 58-2-65, 58-2-69, 58-2-70, 58-2-75, 58-2-100, 58-2-155, 58-2-163, 58-2-180, 58-2-185, 58-2-200, and 58-3-100 shall apply to persons licensed under this Article.

"Part 2. License Requirements and Limitations.

"§ 58-89-35. License required; professional employer organization groups.

- (a) No person shall engage in or offer employee leasing services in this State unless the person holds a license issued under this Article.
- (b) Two or more professional employer organizations that are controlled by the same ultimate parent, entity, or persons may be licensed as a professional employer organization group. A professional employer organization group may satisfy the reporting and financial requirements of this Article on a consolidated basis. As a condition of licensure as a professional employer organization group, each professional employer organization that is a member of the group shall guarantee payment of all financial obligations of every other member.

"§ 58-89-40. General license requirements.

- (a) To be qualified to serve as an officer or controlling person of a licensee under this Article, the officer or controlling person shall be at least 18 years of age, be of good moral character, and have educational, managerial, or business experience relevant to:
 - (1) Operation of a professional employer organization; or
 - (2) Service as an officer or controlling person of a professional employer organization.
- (b) As used in this section, "good moral character" means a personal history of honesty, trustworthiness, fairness, a good reputation for fair dealings, and respect for the rights of others and for State and federal laws.

"§ 58-89-45. Background investigations.

(a) Before a license is issued to an applicant, each applicant shall furnish the Commissioner a complete set of fingerprints and a recent passport-size, full-face photograph of each officer and controlling person. Each officer's and controlling person's fingerprints shall be certified by an authorized law enforcement officer. The fingerprints of every officer and controlling person shall be forwarded to the State Bureau of Investigation for a search of the officer's and controlling person's criminal

3

4

5

6

7

8

9

10

11 12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28 29

30

31 32

33

34 35

36

37

38

39

40

41

- history record file, if any. If warranted, the State Bureau of Investigation shall forward a set of the fingerprints to the Federal Bureau of Investigation for a national criminal history record check. An applicant shall pay the cost of the State and any national criminal history check of the officers and controlling persons.
 - The Commissioner may deny the initial license of an applicant under this Article if, after notice to the applicant and an opportunity for a hearing, the Commissioner finds that an officer or controlling person has:
 - Made any untrue material statement regarding the background or (1) experience of any officer or controlling person;
 - (2) Violated, or failed to comply with, any employee leasing services law or any rule or order of the Commissioner or of any other State official responsible for the regulation of employee leasing services;
 - Obtained or attempted to obtain the license through misrepresentation (3) or fraud;
 - (4) Been convicted of a felony;
 - (5) Been found to have committed any unfair trade practice or fraud;
 - (6) Used fraudulent, coercive, or dishonest practices, or acted in a manner that is incompetent, untrustworthy, or financially irresponsible; or
 - Held such a position in another professional employer organization <u>(7)</u> that has had its license or registration suspended, terminated, or revoked by any state.
 - This section also applies to a change in a controlling party of a professional (c) employer organization.
 - For purposes of investigation under this section, the Commissioner shall have all the power conferred by G.S. 58-2-50 and other applicable provisions of this Chapter. "§ 58-89-50. Surety bond.
 - An applicant shall acquire and maintain a surety bond for the benefit of the (a) Commissioner in an amount determined by the Commissioner. The surety bond required by this section shall be in an amount equal to at least (i) five percent (5%) of the applicant's total North Carolina wages, benefits, workers' compensation premiums, and unemployment compensation contributions for the prior year or (ii) one hundred thousand dollars (\$100,000), whichever is greater. A copy of the executed bond shall be filed with the Commissioner before licensure.
 - The surety bond required by this section shall be in a form prescribed by the Commissioner and issued by an insurer authorized by the Commissioner to write surety business in this State.
 - The surety bond required by this section may be exchanged or replaced with another surety bond that meets the requirements of this section if 90 days' advance written notice is provided to the Commissioner.
 - A licensee shall not require a client company to contribute in any manner to (d) the payment of the surety bond required by this section.
- 42 Notice of cancellation or nonrenewal of the surety bond required by this section shall be provided to the Commissioner in writing at least 45 days before 43 cancellation or nonrenewal.

(f) In lieu of the surety bond required by this section, an applicant may maintain on deposit with the Commissioner an amount equal to the amount required under subsection (a) of this section in cash or in value of securities of the kind specified in G.S. 58-5-20 and subject to the same conditions as the surety bond.

"§ 58-89-55. Financial responsibility.

1 2

- (a) For purposes of this section, "financial responsibility" means the current and expected future condition of financial solvency sufficient to support a reasonable expectation that an applicant or licensee can successfully conduct its business without jeopardizing the interests of its assigned employees, client companies, or the public.
- (b) Evidence of financial responsibility shall include a certified audited GAAP financial statement, prepared as of a date not more than 90 days before the date of application or filing, that demonstrates that the applicant or licensee is not in a hazardous financial condition.
- (c) In order to be in compliance with this section, each licensee may be required to file with the Commissioner, no later than 45 days after the end of the fiscal year:
 - (1) An annual GAAP financial statement, prepared in a format similar to the annual certified audited financial statement; and
 - (2) An attestation, executed by the chief financial officer, the chief executive officer, and a controlling person of the licensee, that the licensee has paid all of its obligations for payroll, payroll-related taxes, workers' compensation insurance, and employee benefits.

"§ 58-89-60. License application.

- (a) An applicant for an initial professional employer organization license shall file with the Commissioner the information required by subsection (b) of this section on a form prescribed by the Commissioner accompanied by the application fee. No application is complete until the Commissioner has received all required information.
- (b) The initial license application shall, at a minimum, be comprised of all of the following information:
 - (1) The name, organizational structure, and date of organization of the applicant, the addresses of the principal office and of all offices in this State, the name of the contact person, the type of operations within this State, and the taxpayer or employer identification number.
 - (2) A list by jurisdiction of each name under which the applicant has operated in the preceding five years, including any alternative names, names of predecessors, and, if known, successor business entities. The list required by this subdivision shall include the parent company name and any trade name, trademark, or service mark of the applicant.
 - (3) A list of all officers and controlling persons of the applicant, their biographical information, including their management background, and an affidavit from each attesting to his or her good moral character and management competence.
 - (4) The location of the business records of the applicant.
 - (5) Evidence of financial responsibility in accordance with G.S. 58-89-55.

- (6) Evidence that the applicant has paid all of its obligations for payroll, payroll-related taxes, workers' compensation insurance, and employee benefits. All disputed amounts shall be disclosed in the application.
 - (7) Any other information the Commissioner deems necessary and requires by rule to establish that the applicant and the officers and controlling persons are of good moral character, business integrity, and financial responsibility.
 - (c) An application for licensure of a professional employer organization group shall contain the information required by this section for each member of the group.
 - (d) Prior to the issuance of a license, an applicant must provide evidence to the Commissioner that the applicant has acquired a surety bond, in accordance with G.S. 58-89-50, to secure the performance of the applicant's obligations pursuant to this Article.
 - (e) If the Commissioner finds that the applicant has not fully met the requirements for licensure, the Commissioner shall refuse to issue the license and shall notify the applicant in writing of the denial, stating the grounds for the denial. The application may also be denied for any reason for which a license may be suspended or terminated under G.S. 58-89-155. Within 30 days after service of the notification, the applicant may make a written demand upon the Commissioner for a review to determine the reasonableness of the Commissioner's action. The review shall be completed without undue delay, and the applicant shall be notified promptly in writing as to the outcome of the review. Within 30 days after service of the notification as to the outcome, the applicant may make a written demand upon the Commissioner for a hearing under Article 3A of Chapter 150B of the General Statutes if the applicant disagrees with the outcome.
 - (f) Removal, demotion, or discharge of an officer or a controlling person in response to an order of the Commissioner of the alleged unsuitability of that officer or controlling person is an affirmative defense to any claim by that individual based on the removal, demotion, or discharge.
 - (g) An officer or controlling person who has been evaluated by the Commissioner under this Article is not required to be reevaluated if that person changes the person's affiliation or employment from one applicant or licensee to another applicant or licensee.
 - (h) After denial, suspension, or termination of a license, and before issuing a new license or reinstating a license, the Commissioner shall review and consider:
 - (1) The extent to which the applicant or licensee has adequately corrected any problems; and
 - Whether the applicant or licensee has demonstrated that the applicant or licensee had exercised due diligence to avoid the reason or reasons for the denial or termination.

The applicant or licensee bears the burden of proof with respect to subdivisions (1) and (2) of this subsection.

"<u>§ 58-89-65. Fees.</u>

- (a) Each applicant for an initial or limited professional employer organization license shall pay to the Commissioner, before the issuance of the license, a nonrefundable application fee of one thousand dollars (\$1,000).
- (b) Each licensee shall pay to the Commissioner when filing the information required under G.S. 58-89-70(c), an annual filing fee of one thousand dollars (\$1,000).
- (c) When the Commissioner finds that a licensee has committed an act that is a ground for disciplinary violation under G.S. 58-89-155 or that a licensee has committed a prohibited act in violation of G.S. 58-89-170, the Commissioner may charge an applicant or licensee reasonable fees to recover the Department's costs associated with investigations, inspections, examinations, and any other administrative or enforcement responsibilities created under this Article.
- (d) Fees collected by the Commissioner under this Article shall be deposited in the Insurance Regulatory Fund under G.S. 58-6-25 and shall be used to implement this Article.

"§ 58-89-70. License issuance; limitations; term.

- (a) The Commissioner shall issue a license to an applicant whom the Commissioner determines has satisfied the requirements of this Article. The Commissioner shall notify an applicant of any deficiency in the application not later than the 30th day after the date on which the Commissioner receives the application. The Commissioner shall issue the license not later than the 90th day after the date on which the completed application is filed with the Commissioner.
- (b) A license issued by the Commissioner under this Article shall remain in effect until terminated or surrendered.
- (c) Within 90 days after the end of each fiscal year, each licensee shall file with the Commissioner all of the following information:
 - (1) A certified audited GAAP financial statement, as required by G.S. 58-89-55.
 - Any information required by G.S. 58-89-60(b)(1), (2), (3), or (4) for which there has been a change since the last or initial filing. Any change of officers may subject the licensee to a background investigation of those officers as required by G.S. 58-89-45.
 - (3) Information required by G.S. 58-89-60(b)(6).
 - (4) The annual filing fee.
 - (5) Any other information the Commissioner determines is needed for the review of a licensee.
- (d) By obtaining licensure under this Article, the controlling persons of a licensee certify, under penalty of law, their compliance with the requirements of licensure and of operation as a professional employer organization pursuant to this Article.

"§ 58-89-75. Limited license.

(a) The Commissioner by rule shall provide for the issuance of a limited license to a person who seeks to offer limited employee leasing services in this State and is domiciled in another state and licensed or registered as a professional employer organization in that state.

- (b) For purposes of this section, a professional employer organization is considered to be offering limited employee leasing services if the professional employer organization does all of the following:
 - (1) Employs fewer than 50 assigned employees in this State at any one time.
 - (2) Does not provide assigned employees to a client company based or domiciled in this State.
 - (3) Does not maintain an office in this State or solicit client companies located or domiciled in this State.
- (c) A professional employer organization that offers limited employee leasing services shall complete the application forms and pay the fees for a limited license as prescribed by the Commissioner.
- (d) The Commissioner may use information obtained from regulatory agencies in other states in evaluating an applicant for a limited license.

"§ 58-89-80. License not assignable; change of name or location.

- (a) A licensee shall not conduct business under any name other than that specified in the license. A license issued under this Article is not assignable. A licensee shall not conduct business under any fictitious or assumed name without prior written authorization from the Commissioner. The Commissioner shall not authorize the use of a name that is so similar to that of a public office or agency or to that of another licensee that the public may be confused or misled by the name's use. A licensee shall not conduct business under more than one name unless the licensee has obtained a separate license for each name.
- (b) Except as provided in this subsection, a licensee may change the licensee's licensed name only once in a calendar year by notifying the Commissioner and paying a fee for the change of name. The fee for a name change shall be fifty dollars (\$50.00). A licensee may change the licensee's name without the payment of the name change fee if the name change is submitted with the information required by G.S. 58-89-70(c). If a licensee has changed its name once during a calendar year, the licensee shall not change its name again unless the name change is approved by the Commissioner.
- (c) A licensee shall notify the Commissioner in writing within 30 days after any change in the status of the licensee, including:
 - (1) Any change in the location of the licensee's primary business office;
 - (2) The addition of more business offices; or
 - (3) A change in the location of business records maintained by the licensee.
- (d) A licensee may amend the name specified in its license to add a trade name, trademark, service mark, or parent company name. An amendment made under this subsection shall comply with the requirements imposed under subsection (a) of this section. The Commissioner shall charge a fee of fifty dollars (\$50.00) for processing the amendment.
- (e) A licensee offering employee leasing services in more than one state may advertise in this State using the name of its parent company or under a trade name, trademark, or service mark. The trade name, trademark, service mark, or parent

company name shall be listed on the license in addition to the licensed name used by the licensee in this State.

(f) Each written proposal provided to a prospective client company and each contract between a licensee and a client company or assigned employee shall clearly identify the name of the licensee. A proposal or contract may also identify the trade name, trademark, service mark, or parent company name of the licensee. A licensee may use written materials including forms, benefit information, letterhead, and business cards that bear only the trade name, trademark, service mark, or parent company name of the licensee.

"§ 58-89-85. Supervision, rehabilitation, and liquidation.

If at any time the Commissioner determines, after notice and an opportunity for the licensee to be heard, that a licensee (i) has been or will be unable, in such a manner as may endanger the ability of the licensee, to fully perform its obligations pursuant to this Article; or (ii) is bankrupt or in a hazardous financial condition, the Commissioner may either (i) commence a supervision proceeding pursuant to Article 30 of this Chapter or (ii) apply to the Superior Court of Wake County or to the federal bankruptcy court that has previously taken jurisdiction over the licensee, if applicable, for an order directing the Commissioner or authorizing the Commissioner to rehabilitate or to liquidate a licensee in accordance with Article 30 of this Chapter.

"Part 3. Acquisitions and Mergers.

"§ 58-89-90. Acquisition of control of or merger with professional employer organization.

- (a) No person other than the issuer shall make a tender offer for or a request or invitation for tenders of, or enter into an agreement to exchange securities, or seek to acquire, or acquire, in the open market or otherwise, any voting security of a professional employer organization domiciled in this State if, after the consummation thereof, the person would, directly or indirectly (or by conversion or by exercise of any right to acquire), be in control of the professional employer organization or any person controlling a professional employer organization unless the offer, request, invitation, agreement, or acquisition is approved by the Commissioner under this section. No such merger or other acquisition of control is effective until the Commissioner approves of the merger or acquisition under this section. The statement containing the information required by this section shall also be filed with the professional employer organization when it is filed with the Commissioner.
- (b) For the purposes of this section, a "professional employer organization" includes any person controlling a professional employer organization. Further, for the purposes of this section, "person" does not include any securities broker holding, in the usual and customary broker's function, less than twenty percent (20%) of the voting securities of a professional employer organization or of any person that controls a professional employer organization.
- (c) Any acquisition of control of a professional employer organization shall be completed not later than 90 days after the date of the Commissioner's order approving the acquisition under this section, unless the Commissioner grants an extension in writing on a showing of good cause for the delay.

2

3

4

5

6

7

8

9

10

11

12

13 14

15

16 17

18

19 20

21

2223

24

25

2627

28 29

30

31 32

33

3435

36

3738

39

40

41 42

- (d) If the deadlines for completion in subsection (c) of this section are not met, the person seeking to acquire control of the professional employer organization shall resubmit the statement required by subsection (e) of this section, and the Commissioner may reconsider approval of acquisition of control under this section.
- (e) The statement to be filed with the Commissioner under subsection (a) of this section shall be made under oath or affirmation and shall include all information required by the Commissioner pursuant to rules adopted by the Commissioner.
- (f) The Commissioner shall approve any merger or other acquisition of control referred to in subsection (a) of this section unless, after a public hearing thereon, the Commissioner finds any of the following:
 - (1) After the change in control, the professional employer organization referred to in subsection (a) of this section would not be able to satisfy the requirements for the issuance of a professional employer organization license.
 - (2) The financial condition of any acquiring party might jeopardize the financial stability of the professional employer organization or prejudice the interest of its client companies or assigned employees.
 - (3) The competence, experience, and integrity of those persons who would control the operation of the professional employer organization are such that it would not be in the interests of the professional employer organization's client companies, assigned employees, and of the public to permit the merger or acquisition of control.
 - (4) The acquisition is likely to be hazardous or prejudicial to members of the public who enter into arrangements with professional employer organizations.
- The public hearing referred to in subsection (f) of this section shall be held within 120 days after the statement required by subsection (a) of this section is filed, and the Commissioner shall give at least 30 days' notice of the hearing to the person filing the statement, to the professional employer organization, and to any other persons designated by the Commissioner. The Commissioner shall make a determination as expeditiously as is reasonably practicable after the conclusion of the hearing. At the hearing, the person filing the statement, the professional employer organization, any person to whom notice of hearing was sent, and any other person whose interest may be affected by the hearing may present evidence, examine and cross-examine witnesses. and offer oral or written arguments; and in connection therewith may conduct discovery proceedings at any time after the statement is filed with the Commissioner under this section and in the same manner as is presently allowed in the superior courts of this State. In connection with discovery proceedings authorized by this section, the Commissioner may issue such protective orders and other orders governing the timing and scheduling of discovery proceedings as might otherwise have been issued by a superior court of this State in connection with a civil proceeding. If any party fails to make reasonable and adequate response to discovery on a timely basis or fails to comply with any order of the Commissioner with respect to discovery, the Commissioner on the Commissioner's own motion or on motion of any other party or person may order that

- the hearing be postponed, recessed, convened, or reconvened, as the case may be, following proper completion of discovery and reasonable notice to the person filing the statement, to the professional employer organization, and to any other persons designated by the Commissioner.
- (h) The Commissioner may retain, at the acquiring person's expense, any attorneys, economists, accountants, or other experts not otherwise a part of the Commissioner's staff as may be reasonably necessary to assist the Commissioner in reviewing the proposed acquisition of control.
- (i) The expenses of mailing any notices and other materials required by this section shall be borne by the person making the filing. As security for the payment of such expenses, the person shall file with the Commissioner an acceptable bond or other deposit in an amount to be determined by the Commissioner.
- (j) The provisions of this section do not apply to any offer, request, invitation, agreement, or acquisition that the Commissioner by order exempts therefrom as (i) not having been made or entered into for the purpose and not having the effect of changing or influencing the control of a professional employer organization, or (ii) as otherwise not contemplated within the purposes of this section.
 - (k) The following are violations of this section:
 - (1) The failure to file any statement, amendment, or other material required to be filed pursuant to subsection (a) or (e) of this section.
 - (2) The effectuation or any attempt to effectuate an acquisition of control of or merger with a professional employer organization, unless the Commissioner has approved the acquisition or merger.
- (I) The courts of this State are vested with jurisdiction over every person not a resident of, or domiciled or authorized to do business in, this State who files a statement with the Commissioner under this section; and each such person is deemed to have performed acts equivalent to and constituting an appointment by that person of the Commissioner to be that person's true and lawful attorney upon whom may be served all legal process in any action, suit, or proceeding arising out of violations of this section. Copies of all such process shall be handled in accordance with the provisions of G.S. 58-16-30, 58-16-35, and 58-16-45.
- (m) Any professional employer organization that is domiciled in another state, and subject to licensure or registration in such state and subject to substantially similar requirements, shall be exempt from the requirements of subsection (a) of this section and shall file the information required by rules adopted by the Commissioner under subsection (n) of this section.
- (n) The Commissioner shall adopt by rule the information to be filed with the Commissioner for any acquisition of control of or merger with a foreign professional employer organization. For the purposes of this section, "foreign professional employer organization" means a person incorporated or organized under the laws of the United States or of any jurisdiction within the United States other than this State.

"Part 4. Licensee Duties and Responsibilities.

"§ 58-89-95. Agreement; notice.

- (a) A licensee shall establish the terms of an employee leasing services agreement by a written contract between the licensee and the client company.
- (b) The licensee shall give written notice of the agreement, by agreement or otherwise, as it affects assigned employees to each employee assigned to a client company work site. This written notice shall be given to each assigned employee not later than the first payday after the date on which that individual becomes an assigned employee.
- (c) The licensee shall give written notice to each employee when the employee leasing services agreement is amended or otherwise changes if the change affects the assigned employees. In particular, the licensee shall give each employee written notice when the employee ceases to be an employee of the licensee.

"§ 58-89-100. Contract requirements.

1 2

A contract between a licensee and a client company shall provide that the licensee:

- (1) Reserves a right of direction and control over employees assigned to a client company's work sites. However, a client company may retain such sufficient direction and control over the assigned employees as is necessary to conduct the client company's business and without which the client company would be unable to conduct its business, to discharge any fiduciary responsibility that it may have, or to comply with any applicable licensure, regulatory, or statutory requirement of the client company.
- (2) Assumes responsibility for the payment of wages to the assigned employees.
- (3) Assumes responsibility for the payment of payroll taxes and collection of taxes from payroll on assigned employees.
- (4) Retains a right to hire, fire, discipline, and reassign the assigned employees. However, the client company may accept or cancel the assignment of any assigned employee.
- (5) Retains the right of direction and control over the adoption of employment policies and the management of workers' compensation claims, claim filings, and related procedures in accordance with applicable federal laws and the laws of this State.

"§ 58-89-105. Employee benefit plans; required disclosure; other reports.

- (a) A licensee may sponsor and maintain employee benefit plans for the benefit of assigned employees. A client company may include assigned employees in any benefit plan sponsored by the client company.
- (b) A licensee shall not sponsor a plan of self-insurance for health benefits except as permitted by the Employee Retirement Income Security Act of 1974 (29 U.S.C. § 1001, et seq.).
- (c) For purposes of this section, a "plan of self-insurance" includes any arrangement except an arrangement under which an insurance company licensed to write insurance in this State has issued an insurance policy that covers all of the obligations of the health benefits plan.

"§ 58-89-110. Workers' compensation insurance; exclusivity and vicarious liability.

- (a) A licensee shall be responsible for providing workers' compensation insurance coverage through a licensed insurance carrier or a licensed self-insurance plan for the licensee's assigned employees as provided in Chapter 97 of the General Statutes, the Workers' Compensation Act. Workers' compensation coverage shall be obtained on a multiple coordinated policy basis as follows:
 - (1) Each client company shall have its own policy covering its assigned employees required to be covered pursuant to the laws of this State.
 - (2) All assigned risk policies for client companies of the same licensee shall be assigned to one workers' compensation carrier in the State and in other states to the extent possible.
 - (3) If a client company leases employees from more than one licensee, there shall be a separate policy for the assigned employees of each licensee.
 - (4) The workers' compensation carrier also shall issue a policy covering the internal employees of the licensee unless they are otherwise covered.

A license shall not be issued to any professional employer organization unless the organization first files with the Commissioner evidence of workers' compensation coverage for all assigned employees in this State, including those leased from or coemployed with another person, and that the premium paid by the licensee is commensurate with exposure and anticipated claim experience for all employees.

- (b) If a licensee maintains workers' compensation insurance, the licensee shall pay workers' compensation insurance premiums based on the experience rating of the client company for the first two years the client company has a contract with the licensee and as further provided by rule by the Commissioner.
- (c) Each licensee shall maintain and make available to its workers' compensation carrier on an annual basis the following information:
 - (1) The correct name and federal identification number of each client company.
 - (2) A listing of all covered employees provided to each client company, by classification code.
 - (3) The total eligible wages, by classification code, and the premiums due to the carrier for the employees provided to each client company.
 - (4) Sufficient information to permit the calculation of an experience modification factor for each client company upon termination of the employee leasing relationship. Information accruing during the term of the leasing arrangement that is used to calculate an experience modification factor for a client company upon termination of the leasing relationship shall continue to be used in the future experience ratings of the licensee.
- (d) Every official North Carolina Industrial Commission form or other document filed with the North Carolina Industrial Commission shall identify by name and address

both the licensee and the client company employing the employee who is the subject of the document.

- (e) A licensee shall, within 10 days of initiation or termination of the licensee's relationship with any client company, notify its workers' compensation carrier, the Commissioner, and the North Carolina Industrial Commission of both the initiation and termination of the relationship. If the client company terminates the relationship between the licensee and the client company, the notice required by this subsection shall be given within 10 days of the licensee's actual knowledge of the termination.
- (f) If the employee leasing services arrangement with a client company is terminated, the client company shall be assigned an experience modification factor that reflects its experience during the experience period specified by the approved experience rating plan, including, if applicable, experience incurred for assigned employees under the employee leasing services agreement. The licensee shall notify its insurer of its intent to terminate any contractual relationship prior to termination when feasible. When prior notice is not feasible, the licensee shall notify its insurer within 10 days following actual termination.
- (g) A client company shall not enter into an employee leasing services agreement or be eligible for workers' compensation coverage in the voluntary market if the client-workers' company owes its current or prior carrier any premium for workers' compensation insurance, or if the client company owes its current or prior professional employer organization amounts due under the employee leasing services agreement, except for premiums or amounts due that are subject to dispute. For the purposes of this section and compliance with other laws and rules, a licensee may rely on a sworn statement by the client company that the client company has met any and all prior premium or fee obligations, unless the licensee has actual knowledge to the contrary.
- (h) Subject to any contrary provisions of the contract between the licensee and the client company, the employee leasing services agreement that exists between the licensee and client company shall be interpreted for purposes of insurance, bonding, and employer's liability as follows:
 - (1) The licensee shall be entitled along with the client company to the exclusivity of the remedy under both the workers' compensation and employers' liability provision of the workers' compensation policy or plan that either party has secured.
 - (2) A licensee is not liable for the acts, errors, or omissions of a client company or of any assigned employee acting under the sole and exclusive direction and control of the client company. A client company is not liable for the acts, errors, or omissions of a licensee or of any employee of a licensee acting under the sole and exclusive direction or control of the licensee. Nothing in this section limits any contractual liability between a licensee and the client company or limits any liability or responsibility under this Article.
 - (3) Employees assigned to a client company by a licensee are the employees of the client company for the purposes of general liability insurance, automobile insurance, fidelity bonds, surety bonds, and

liquor liability insurance carried by the client company unless the employees are included by specific reference in the applicable employment arrangement contract, insurance contract, or bond.

"§ 58-89-115. Benefit plan and workers' compensation notice.

- (a) With respect to any insurance or benefit plan provided by a licensee for the benefit of its assigned employees, a licensee shall disclose all of the following information to the Commissioner, each client company, and its assigned employees:
 - (1) The type of coverage.

4

5

6

7

8

9

10

1112

13

14

15

16 17

18

19 20

21

2223

24

25

26

27

28

2930

31

32

33

34

35

36

3738

39

40

43

- (2) The identity of each insurer for each type of coverage.
- (3) The amount of benefits provided for each type of coverage and to whom or in whose behalf benefits are to be paid.
- (4) The policy limits on each insurance policy.
- (5) Whether the coverage is fully insured, partially insured, or fully self-funded.
- (b) The workers' compensation carrier shall arrange to have all notices sent to the licensee and to have a single master invoice sent to the licensee.
- (c) The licensee shall notify the client company and the Commissioner in writing about a discontinuance of any health plan or workers' compensation insurance coverage no later than 10 days after the discontinuance.
- (d) The Commissioner by rule may require a licensee to file other reports that are reasonably necessary for the administration and enforcement of this Article.

"§ 58-89-120. Unemployment taxes; payroll.

A licensee is the employer of an assigned employee for purposes of Chapters 95 and 96 of the General Statutes. The Employment Security Commission shall cooperate with the Commissioner in the investigation of applicants and licensees and shall provide the Commissioner with access to all relevant records and data in the custody of the Employment Security Commission.

"§ 58-89-125. Posting requirements.

- (a) Each licensee shall post the license issued under this Article in a conspicuous place in the licensee's principal place of business in this State.
- (b) Each licensee shall display, in a place that is in clear and unobstructed public view, a notice stating that the business operated at the location is licensed and regulated by the Commissioner and that any questions or complaints may be directed to the Commissioner.

"§ 58-89-130. Contractual duties.

Each licensee is responsible for the licensee's contractual duties and responsibilities to manage, maintain, collect, and make timely payments for all of the following:

- (1) <u>Insurance premiums.</u>
- (2) Benefit and welfare plans.
- (3) Other employee withholding.
- 41 (4) Any other expressed responsibility within the scope of the contract for fulfilling the duties imposed under this Article.

"§ 58-89-135. Compliance with other laws.

Each licensee shall comply with all appropriate State and federal laws relating to reporting, sponsoring, filing, and maintaining benefit and welfare plans.

"§ 58-89-140. Required information.

Each licensee shall:

(1) Maintain adequate books and records regarding the licensee's duties and responsibilities, including accounting and employment records relating to all employee leasing services agreement activities, for a

- minimum of three years.

 (2) Maintain and make available at all times to the Commissioner the following information, which shall be treated as proprietary and confidential and is exempt from disclosure to persons other than other governmental agencies having a reasonable, legitimate purpose for obtaining the information:
 - <u>a.</u> The correct name, address, and telephone number of each client company.
 - b. Each client company contract.
 - c. A listing of each client company by classification code as described in the "Standard Industrial Classification Manual" published by the United States Office of Management and Budget.

"§ 58-89-145. Examinations.

1 2

- (a) The Commissioner may conduct an examination of a licensee as often as the Commissioner considers appropriate.
- (b) An examination under this Article shall be conducted in accordance with the examination law of this Chapter, G.S. 58-2-131 through G.S. 58-2-134.
- (c) In lieu of an examination of any foreign or alien person licensed under this Article, the Commissioner may accept an examination report on the licensee prepared by the appropriate regulator for the licensee's state of domicile.
- (d) When making an examination under this Article, the Commissioner may retain attorneys, appraisers, independent actuaries, independent certified public accountants, or other professionals and specialists as examiners, the reasonable cost of which shall be borne by the licensee that is the subject of the examination.

"§ 58-89-150. Agent for service of process.

Each resident licensee shall maintain a registered agent for the service of process in this State. The Commissioner shall be each nonresident licensee's agent for service of process as provided in Article 16 of this Chapter.

"Part 5. Penalties and Sanctions.

"§ 58-89-155. Grounds for disciplinary action.

- (a) The Commissioner may take disciplinary action against a licensee on any of the following grounds:
 - (1) Being convicted or having an officer or controlling person of the licensee convicted of:
 - a. Bribery, fraud, or intentional or material misrepresentation in obtaining or attempting to obtain a license;

- A crime that relates to the operation of a professional employer 1 b. 2 organization or the ability of the licensee or any officer or 3 controlling person of the licensee to operate a professional employer organization: 4 5 A crime that relates to the classification, misclassification, or <u>c.</u> 6 underreporting of employees required by State law: 7 A crime that relates to the establishment or maintenance of a <u>d.</u> 8
 - self-insurance program, whether health insurance, workers' compensation insurance, or other insurance;
 - e. A crime that relates to fraud, deceit, or misconduct in the operation of an employee leasing service; or
 - <u>f.</u> A crime that involves dishonesty or breach of trust.
 - (2) Engaging in employee leasing services or offering to engage in the provision of employee leasing services without a license.
 - (3) Failure to provide notice to the Commissioner and client company within 10 days of the discontinuance of any insurance coverage pursuant to G.S. 58-89-115.
 - (4) Failure to provide the notice required by G.S. 58-50-40.
 - (b) For purposes of this section, a conviction includes an adjudication of guilt, a plea of guilty, and a plea of nolo contendere.

"§ 58-89-160. Sanctions.

9

10

1112

13

14

15

16 17

18

19

20

21

22

2324

25

2627

28 29

30

31 32

33

3435

36

37

38

39

- (a) On a finding that a ground for disciplinary action exists under G.S. 58-89-155, the Commissioner may suspend or terminate a license, impose a civil penalty, and seek an order of restitution under G.S. 58-2-70.
- (b) On termination of a license, the licensee shall immediately return the terminated license to the Commissioner.
- (c) Any disciplinary action taken, any temporary or permanent termination of a license, or any determination that an officer or controlling person is unqualified shall be made by the Commissioner subject to Article 3A of Chapter 150B of the General Statutes.

"§ 58-89-165. Injunctions; civil remedies; cease and desist orders.

- (a) In addition to the penalties and other enforcement provisions of this Article, if any person violates this Article or any rule implementing this Article, the Commissioner may seek an injunction in a court of competent jurisdiction and may apply for temporary and permanent orders that the Commissioner determines are necessary to restrain the person from committing the violation.
- (b) Any person damaged by the acts of a person in violation of this Article may bring a civil action against the person committing the violation in a court of competent jurisdiction.
- 40 (c) The Commissioner may issue, in accordance with G.S. 58-63-32, a cease and
 41 desist order upon a person that violates any provision of this Article, any rule or order
 42 adopted by the Commissioner, or any written agreement entered into with the
 43 Commissioner. The cease and desist order may be subject to judicial review under G.S.
 44 58-63-35.

- (d) When the Commissioner finds that an activity in violation of this Article presents an immediate danger to the public that requires an immediate final order, the Commissioner may issue an emergency cease and desist order reciting with particularity the facts underlying the findings. The emergency cease and desist order is effective immediately upon service of a copy of the order on the respondent and remains effective for 90 days. If the Commissioner begins nonemergency cease and desist proceedings, the emergency cease and desist order remains effective, absent an order by a court of competent jurisdiction in accordance with G.S. 58-63-35.
- (e) <u>In addition to the penalties and other enforcement provisions of this Article, any person who violates this Article is subject to G.S. 58-2-70.</u>
- (f) The Commissioner is not required to post a bond for injunctive relief under this section.

"§ 58-89-170. Prohibited acts.

No person shall do any of the following:

- (1) Engage in or offer employee leasing services without holding a license under this Article as a professional employer organization.
- Use the name or title "staff leasing company", "employee leasing company", "licensed staff leasing company", "staff leasing services company", "professional employer organization", or "administrative employer" or otherwise represent that the person is licensed under this Article unless the person holds a license issued under this Article.
- (3) Represent as the person's own the license of another person or represent that a person is licensed if the person does not hold a license.
- (4) Give materially false or forged evidence to the Commissioner in connection with obtaining a license or in connection with disciplinary proceedings under this Article.
- (5) Use or attempt to use a license that has been suspended or terminated.

"§ 58-89-175. Criminal penalty.

A person who violates G.S. 58-89-170 commits a Class H felony. Any officer or controlling person who willfully violates any provision of this Article may be subject to any and all criminal penalties available under State law."

SECTION 2. Article 4 of Chapter 114 of the General Statutes is amended by adding a new section to read:

"§ 114-19.12. Criminal record checks of applicants for licensure as professional employer organizations.

The Department of Justice may provide to the North Carolina Department of Insurance from the State and National Repositories of Criminal Histories the criminal history of any applicant for licensure as a professional employer organization under Article 89 of Chapter 58 of the General Statutes. Along with the request, the Department shall provide to the Department of Justice the fingerprints of the applicant, a form signed by the applicant consenting to the criminal record check and use of fingerprints and other identifying information required by the State and National Repositories, and any additional information required by the Department of Justice. The applicant's fingerprints shall be forwarded to the State Bureau of Investigation for a

search of the State's criminal history record file, and the State Bureau of Investigation may forward a set of fingerprints to the Federal Bureau of Investigation for a national criminal history record check. The Department of Insurance shall keep all information obtained pursuant to this section confidential. The Department of Justice may charge a fee to offset the cost incurred by it to conduct a criminal record check under this section. The fee shall not exceed the actual cost of locating, editing, researching, and retrieving the information."

SECTION 3. The Department of Insurance shall report to the 2005 General Assembly on the implementation, administration, and enforcement of Article 89 of Chapter 58 of the General Statutes, as enacted in Section 1 of this act. In its report, the Department shall recommend any statutory changes required to regulate professional employer organizations and enforce Article 89 of Chapter 58 of the General Statutes.

SECTION 4. Each professional employer organization operating within this State as of January 1, 2004, shall complete its initial licensing not later than 180 days after January 1, 2004. Each professional employer organization not operating within this State as of January 1, 2004, shall complete its initial licensing prior to commencement of operations within this State.

SECTION 5. If any section or provision of this act is declared unconstitutional, preempted, or otherwise invalid by the courts, it does not affect the validity of the act as a whole or any part other than the part so declared to be unconstitutional, preempted, or otherwise invalid.

SECTION 6. This act becomes effective January 1, 2004, and applies to any contracts entered into, any business conducted, and any actions taken on or after that date, except that this act shall not become effective until funds have been appropriated to implement the provisions of this act.